

**Georgia Bureau of Investigation
April Monthly Report
FY2020**



**Presented to the Board of Public Safety
Meeting Canceled for June 2020**

**D. Victor Reynolds
Director**

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Vacant State Positions FY2020

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Total Vacant Positions in DOFS	34	37	38	41	45	49	52	58	54	52		
Vacant Scientist Positions	19	21	22	22	22	30	32	33	32	30		
Total Vacant Positions in GCIC	0	1	2	2	3	3	4	4	4	5		
Total Vacant Positions in Admin	3	5	5	5	5	4	5	5	5	5		
Vacant Sworn Agent Positions	25	26	22	22	22	21	23	22	31	30		
Total Vacant Positions In the Investigative Division	44	46	42	42	40	41	40	37	47	46		

**DOFS Backlog Chart
Unworked Reports over 30 Days Old
FY2020**

Discipline	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chemistry	19,112	18,589	18,355	17,835	17,830	17,779	17,869	17,934	16,206	16,886		
Data Conversion	0	0	0	0	0	0	0	0	0	0		
Firearms	3,391	3,327	3,376	3,374	3,380	3,448	3,472	3,334	2,366	2,335		
Forensic Biology	7,816	7,759	8,540	8,192	10,717	16,675	19,069	18,466	18,367	17,746		
Impressions	59	58	59	58	47	39	34	37	29	31		
Latent Prints	4,358	4,408	4,394	4,375	4,366	4,310	4,268	4,204	1,434	1,385		
Medical Examiners	144	127	115	126	141	125	124	134	154	160		
Miscellaneous Services	0	0	0	0	0	0	0	0	0	0		
Operations Support	0	0	0	0	0	0	0	0	0	0		
Toxicology	573	758	524	492	704	757	557	516	514	504		
Trace Evidence	741	730	747	733	743	747	719	697	609	633		
Total	36,194	35,756	36,110	35,185	37,928	43,880	46,112	45,322	39,679	39,680		

GBI Administration

Office of Privacy & Compliance/Open Records

	<u>April 2020</u>	<u>Total FY2020</u>
Open Records Request	309	3,949
Archives	19	271

Personnel

Employee Totals

April 2020

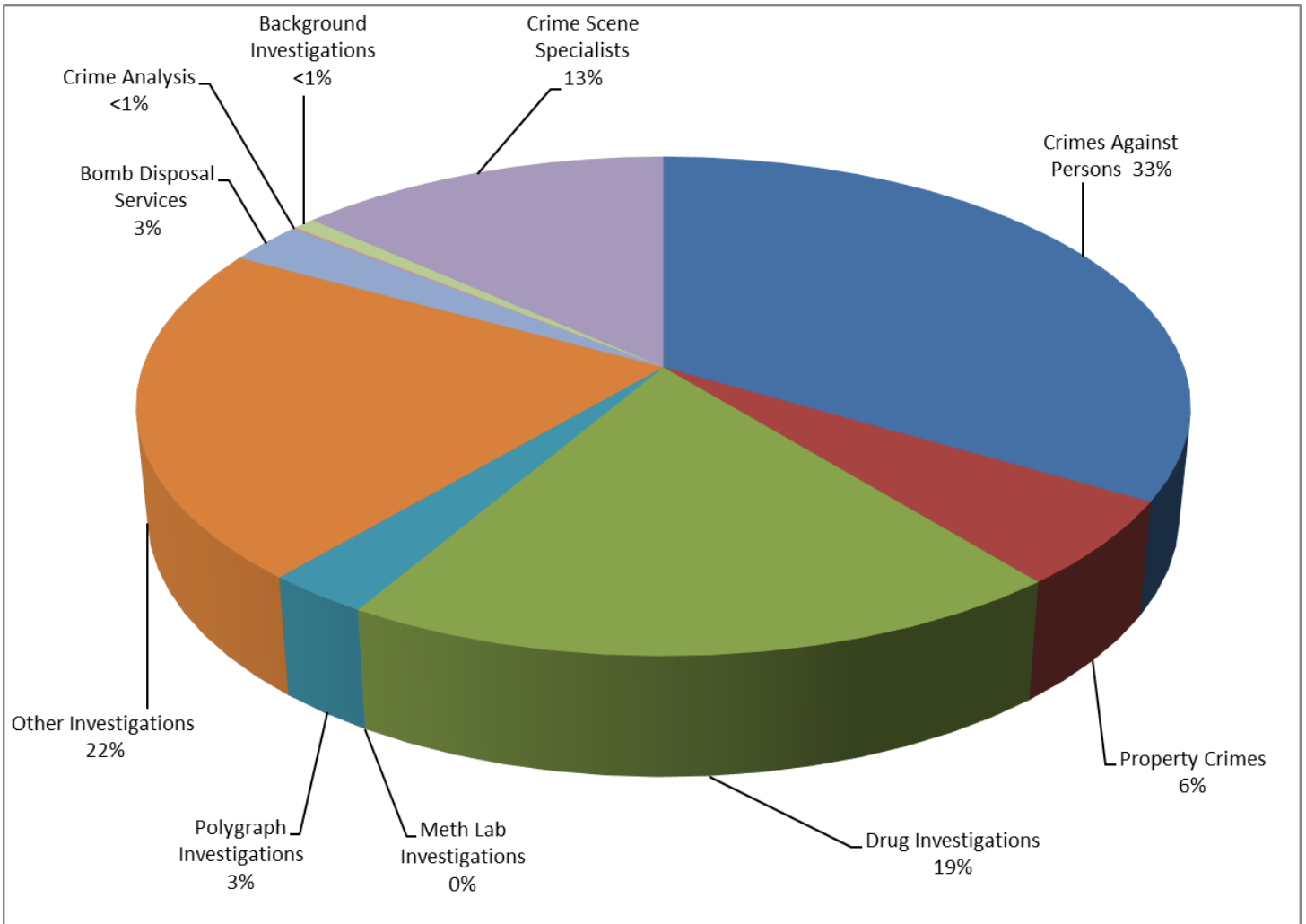
	State Funded Positions	Grant Funded Positions	<i>Total</i>
Investigative Division	393	27	<i>420</i>
Georgia Crime Information Center	40	68	<i>108</i>
Division of Forensic Sciences	321	37	<i>358</i>
Administration	43	4	<i>47</i>
<i>Total</i>	<i>797</i>	<i>136</i>	<i>933</i>

	Total State Funded Positions Vacant	State Funded Vacancies Under Active Recruitment
Investigative Division	46	10
Georgia Crime Information Center	5	2
Division of Forensic Sciences	52	17
Administration	5	2
<i>Total</i>	<i>108</i>	<i>31</i>

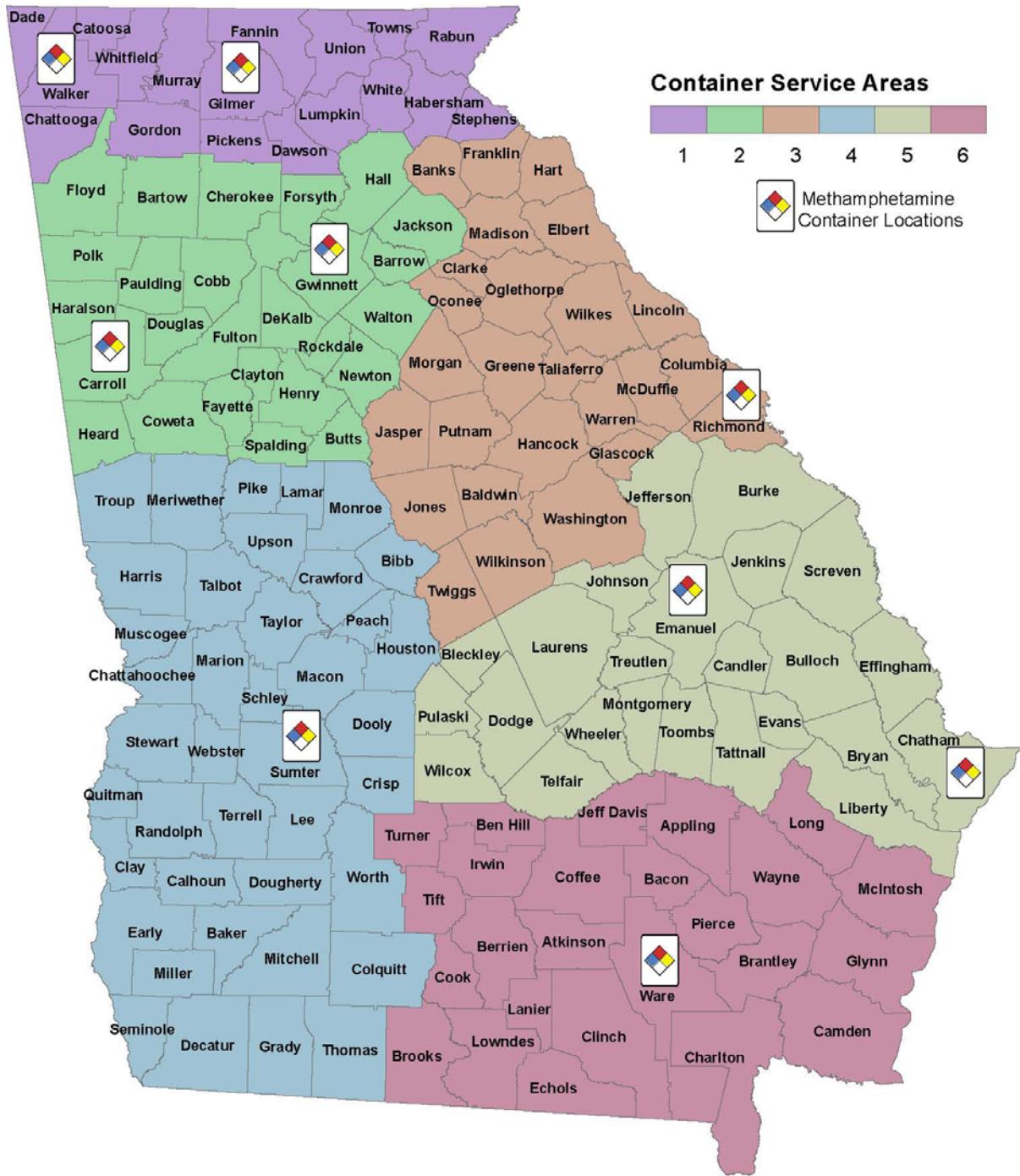
INVESTIGATIVE DIVISION

	April 2020	Fiscal YTD
Total Sworn Employees	293 (filled-includes grant)	
Total Investigative Hours Expended	31,612.25	302,242.25
Crimes Against Persons, includes	10,578.00	101,250.75
Death Investigations	5,621.00	53,186.00
Child Abuse	3,447.00	29,335.25
Sex Crimes	319.00	3,897.00
Missing Persons	150.00	1,480.00
Assault, Kidnapping, Robbery, Terrorist Acts, Fugitive, Human Trafficking, etc.	1,041.00	13,352.50
Property Crimes, including Theft, Burglary, Forgery	1,641.50	16,956.50
Drug Investigations	5,845.00	58,511.00
Meth Lab Investigations	0.00	0.00
Polygraph Examinations	754.00	8,408.00
Background Investigations	340.00	2,401.00
Other Investigations, including Preliminary Investigations	7,309.75	65,783.00
Bomb Disposal Services	777.00	8,210.00
Crime Analysis	33.00	317.00
Crime Scene Specialists	4,334.00	40,405.00
All figures above represent Investigative Hours		
Total Seizures	\$2,029,609.52	\$21,109,152.02

Investigative Hours Expended YTD FY2020



State of Georgia Methamphetamine Container Program



January 2015

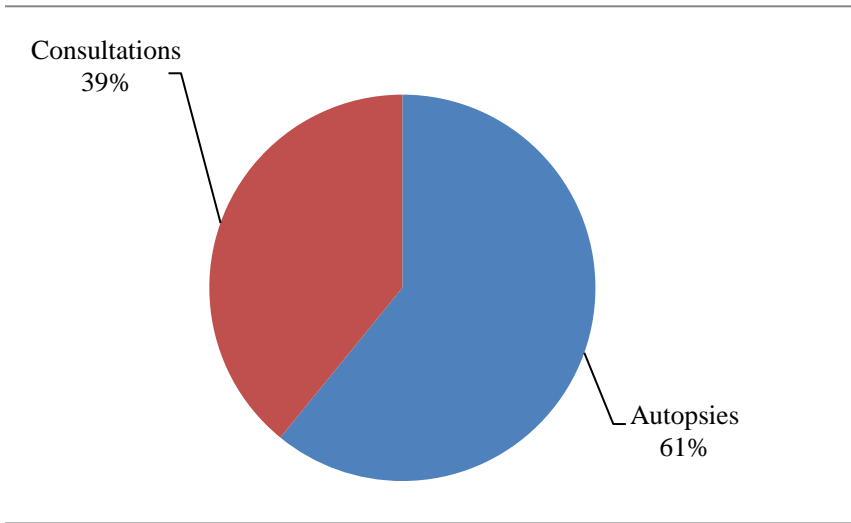
Crime Lab

Medical Examiners (includes all laboratories)

	April	FY2020 YTD
Autopsies	311	2,379
Consultations	194	1,528
Total ME Cases Managed	505	3,907
Clayton County Death Certificates	42	484

Percentage of Cases Released in 90 days: 88.1%

Medical Examiner Activity, FY2020



Confirmed CODIS Hits for April 2020

State Offender Hits	45
State Forensic Hits	3
National Offender Hits	11
National Forensic Hits	1
Total	60

Samples entered CODIS for April 2020 – 1,878

Profiles in CODIS

Forensic Casework Profiles	25,001
Convicted Offender Profiles	358,153
Missing Person/Unidentified Human Remain Profiles	9
Staff/QC File	550
Total	383,713

Laboratory Production

Report Turnaround for April

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	3,281	4,912	67%
Central Regional - Macon	20	296	7%
Coastal Regional - Savannah	60	601	10%
Eastern Regional - Augusta	382	512	75%
Northeastern Regional	31	3,214	1%
Southwestern Regional - Moultrie	104	244	43%
Western Regional - Columbus	40	285	14%
System-wide Totals	3,918	10,064	39%

Note: 65.1% Casework Reports were released within 90 days.

Report Turnaround for Year-to-Date, FY2020

	# Released in 45 Days	Total Released	% Released in 45 Days
Laboratory			
Headquarters - Atlanta	27,821	47,156	59%
Central Regional - Macon	279	3,719	8%
Coastal Regional - Savannah	386	5,015	8%
Eastern Regional - Augusta	4,028	5,614	72%
Northeastern Regional	7,958	23,371	34%
Southwestern Regional - Moultrie	760	2,436	31%
Western Regional - Columbus	325	2,703	12%
System-wide Totals	41,557	90,014	46%

Crime Lab Reports Processed for April

Department	Requested	Total Released
Chemistry (includes Drug ID)	2,266	2,561
Firearms	236	282
Forensic Biology	2,186	4,058
Impressions	4	0
Latent Prints	134	238
Medical Examiners	521	628
Operations Support	0	0
Toxicology	2,031	2,859
Trace Evidence	115	66
Total	7,493	10,692

Crime Lab Reports Processed FY2020

Department	Requested	Total Released
Chemistry (includes Drug ID)	29,959	31,863
Firearms	1,762	1,597
Forensic Biology	39,646	27,313
Impressions	19	8
Latent Prints	1,615	1,682
Medical Examiners	4,961	4,969
Operations Support	0	0
Toxicology	25,858	26,667
Trace Evidence	990	884
Total	104,810	94,983

Georgia Crime Information Center

April 2020

NCIC SERVICES

CJIS Network Statistics

System Uptime: 100%

Messages Processed: 38,741,834

CJIS Operations

1. Sex Offender Registry

	Month	FY2020	Database Totals
Records Added	112	1,414	33,606

2. Protection Order Registry

	Month	FY2020	Database Totals
Records Added	1,553	23,402	154,720

3. Off-Line Search Requests

Type of Request	Month	FY2020
Administrative (Criminal Justice Agency)	9	114
Open Records	2	15
Subpoena	0	0
Media	0	0
Possible CJIS Security Violations	4	33

CJIS Audits

GCIC conducted 16 CJIS Audits this month.

INFORMATION SERVICES

1. Criminal Fingerprint Transactions Received

	Month	FY2020
Submissions	15,615	362,431
Submissions w/Palms	7,535	174,775
Submissions w/Photos	5,298	128,283

Transactions processed within 2 hours of receipt: 96%

2. Applicant Fingerprint Transactions Received

	Month	FY2020
Submissions	8,067	403,548

Transactions processed with 24 hours of receipt: 100%

3. Final Disposition Received

	Month	FY2020
Local Agency	38,502	671,424
GCIC	581	21,120
TOTAL	39,083	692,544

4. RAPID Identification Transactions

	Month	FY2020
Submissions	2,226	61,315
AFIS Hits	69%	71%
NCIC Hits	54%	45%
FBI RISC Hits	14%	10%

5. Non-Criminal Justice Audits, Visits and Trainings

	Month	FY2020
In Compliance	-	76
Out of Compliance	-	62
TOTAL AUDITS	0	138
Advisement Memos	-	-
Agency Visits	-	228
Attendees	-	705
Trainings	-	51

6. Disposition Recovery Project

	Month	Project to Date
Submitted to Vendor	0	136,092
Dispositions Processed	320	132,595

PLANS AND PROGRAM DEVELOPMENT

CHILD FATALITY SYSTEM REVIEW PROJECT

Project Description - The Child Fatality Review (CFR) unit requested an enhancement to their current process to capture Medical Examiners (ME) data for child related deaths in the State of Georgia and have asked for additional reporting capabilities.

Monthly Update - The developer continues coding and the CFR staff continues application testing. Once the CFR staff has comprehensively tested the site and the developer has responded to CFR staff feedback, the team will move to a biweekly meeting format as the Go Live date approaches.

CUSTOMER RELATIONSHIP MANAGEMENT (CRM)

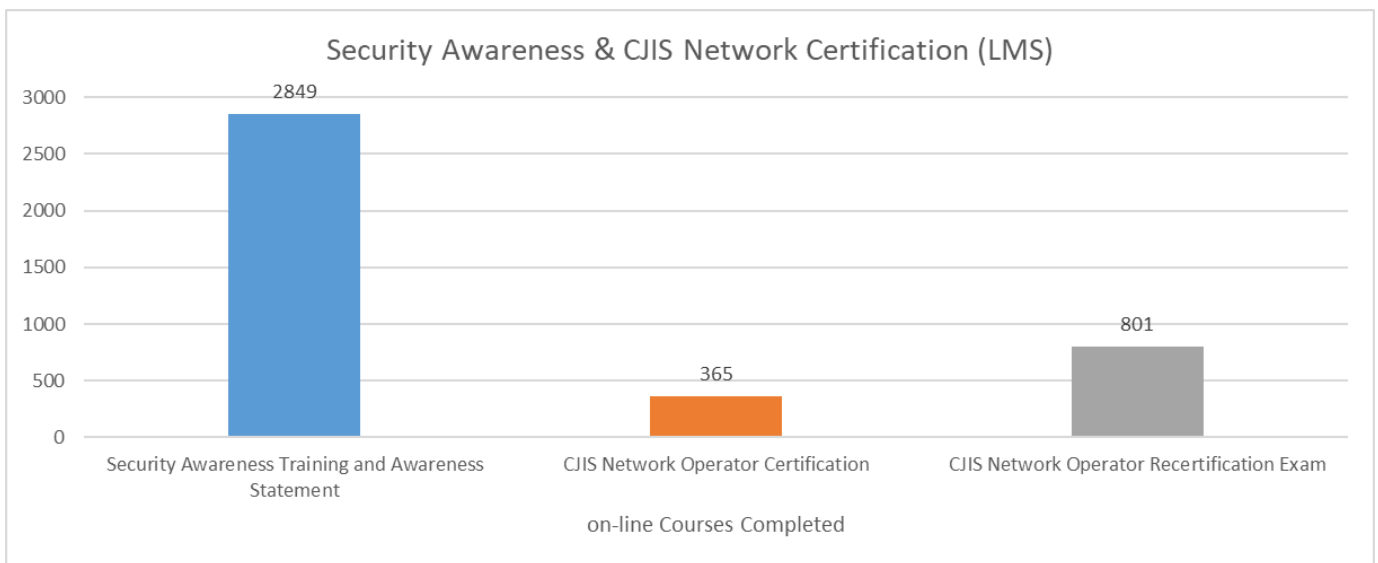
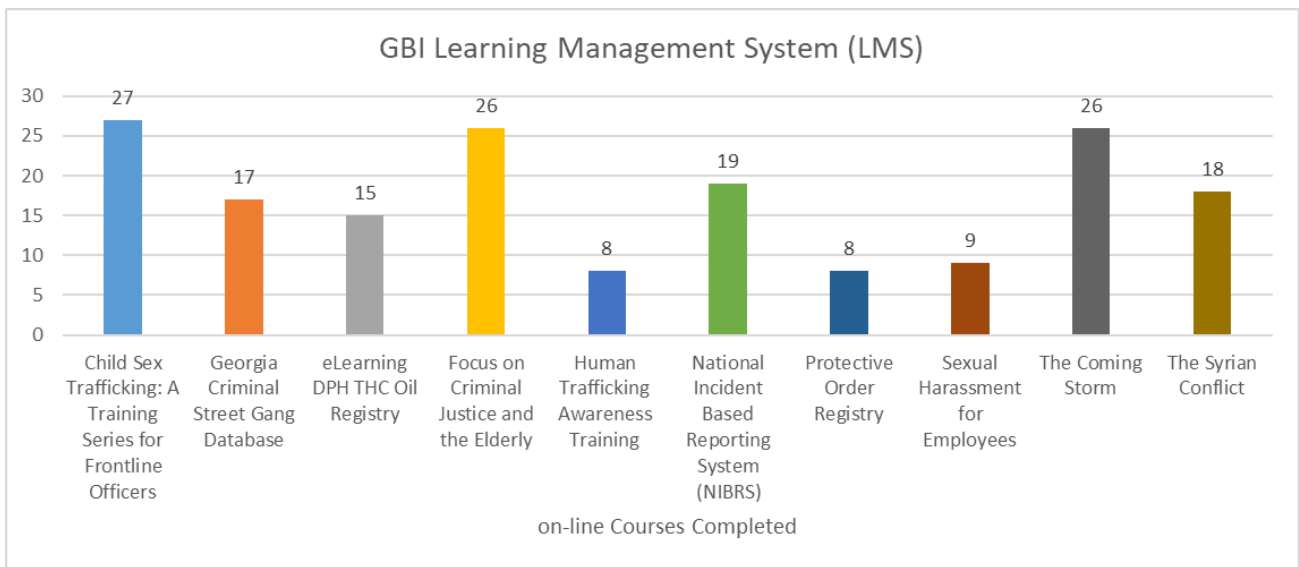
Project Description - The CRM Application Project will provide a single source of historical interaction with GCIC external customers. The application will give GCIC end users the ability to search, track and report customer interactions throughout GCIC's business units.

Monthly Update - The training unit continues development of generalized training and instructions for GCIC unit test groups. Voice-Over is the remaining work to be completed; training will be completed in May.

CUSTOMER SUPPORT & TRAINING

Project Description - The Customer Support Training group provides training in GCIC programs, GCIC applications, GCIC/FBI compliance to criminal justice agencies across the State of Georgia. The group extends the option to receive classroom training or training within an e-Learning environment.

Monthly Update - A few of the courses completed that were reported in the charts last month were incorrect. The correct numbers are (eLearning DPH THC Oil Registry – 12, Focus on Criminal Justice and the Elderly – 25, Human Trafficking Awareness Training – 29, National Incident Based Reporting System (NIBRS) – 37, Protective Order Registry – 3, Sexual Harassment for Employees – 9). Trainings completed online and within classrooms are included in the charts. The Training Staff handled 87 phone calls, 835 emails, processed 12 crystal reports and managed LMS user account additions. As of mid-March, the training unit has transitioned from face-to-face classroom training to an online environment. Multiple webinars and one-on-one trainings are being completed to meet the State of Georgia training needs. New training is being developed and outdated courses will be removed from the LMS.



DEPARTMENT OF DRIVERS SERVICES (DDS) DRIVES PROJECT

Project Description - The Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES) is a system upgrade to update and enhance the title and vehicle registration functions of the Department of Revenue. The system utilizes modern technology to streamline existing processes and enable more online services. The implementation date of phase 2 is January 2021.

Monthly Update - Waiting on DDS DRIVES team to load more data into the test environment. Unisys LEMS support provided additional documentation on State fields/XML stylesheets and the DRIVES team is in the process of reviewing and updating their system. Issues with photo retrieval still exist for out-of-state queries. Unisys successfully developed a new stylesheet to resolve the issue.

GEORGIA APPLICANT PROCESSING SERVICE (GAPS) PROJECT

Project Description - The Georgia Crime Information Center Information Services is seeking to obtain the services of a qualified and experienced vendor to provide an applicant fingerprinting solution that will electronically capture and submit applicant fingerprints to the Automated Fingerprint Identification System (AFIS). In addition, the selected vendor shall handle receiving fingerprint search results and disseminate the results to the requestor.

Monthly Update - End to end testing continues. UAT issues were found that were corrected during the final round of UAT at the end of April. Final UAT was deemed successful. The GCIC NCJ training team needs time to train external users prior to the system going into production and have requested that 45-60 days be allocated for training. The Go Live date has been pushed back to accommodate user training and will be revisited end of May.

GEORGIA LAW ENFORCEMENT MESSAGE SWITCH (GLEMS)

Project Description - The message switch provides a means of communication between federal, state and local law enforcement agencies throughout the state of Georgia, the United States and other countries and to take advantage of new features and advances in technology, GCIC is looking to upgrade or replace this system.

Monthly Update - The team assigned point allocations for the GLEMS solicitation package and sent the information to the issuing officer (DOAS) for review and feedback. The new solicitation close date is May 4.

HUMAN RESOURCE (HR) TIMESHEET PROJECT

Project Description - Enhancement of the application used by non-sworn units of the GBI for tracking time.

Monthly Update - No accomplishments for this reporting period.

NATIONAL INCIDENT-BASED REPORTING SYSTEM (NIBRS) PROJECT

Project Description - The National Incident Based Reporting System (NIBRS) collects data on each single incident and arrest for each offense coming to the attention of law enforcement for which specific facts about each crime is collected. GBI is in the process of replacing the current UCR summary-based system with an application that will collect incident-based data.

Monthly Update - The vendor continues to work on developing and creating application fixes, conducting internal testing, working on issues that were discovered with the Publication Portal and deploying several items to GATEST for UAT. The application team is working on the development of the UCR/NIBRS data requests, XML error notifications and county code issues. The GA Public portal changes to crime statistics have been completed and moved to the production environment.

RAP BACK PROJECT

Project Description - The Rap Back project will provide the ability to receive ongoing status notifications of criminal history activity reported on individuals holding positions of trust. Georgia's Rap Back System will include the retention of applicant fingerprints, the implementation of an FBI Rap Back Subscription on such prints, and the creation of a validation process for authorized entities to manage such subscriptions.

Monthly Update - System Acceptance Test (SAT) between GBI, AFIS vendor and the CCH vendor is expected to be completed by mid-May. The project has a June 1 deployment date to rollout the changes completed (excluding the Rap back responses since the GAPS changes will be completed 3rd quarter). Weekly conference calls will start with the GAPS vendor at the conclusion of the GAPS project. The first projected call is scheduled for 5/14.